

Website Accessibility Statement for Burstwick Parish Council website

This accessibility statement applies to: www.burstwickpc.co.uk

Introduction

This website is run by Burstwick Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and underline links
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

Website accessibility

We have endeavoured to make the website as accessible as possible for as many visitors as possible.

However, we know some parts of this website are not fully accessible:

What did our check reveal?

- some older PDF documents are not fully accessible to screen reader software
- the website is hard to navigate using a keyboard
- alternative text is missing from images on the website
- some issues with contrast and colour of text/backgrounds

What to do if you cannot access parts of this website

If you need help accessing this website or require information on this website in a different format, please contact the Parish Clerk:

Email: burstwickpc@gmail.com

Phone: 01964 670887

Contact details are also available on our website at www.burstwickpc.co.uk/contact-us/

We will consider your request and get back to you within 10 working days.

Reporting accessibility problems

We are always looking to improve the accessibility of this website. If you find any problems that are not listed on this page or you think we are not meeting accessibility requirements, please email your problem or concern to the Parish Clerk using the following email address:

burstwickpc@gmail.com

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No2) Accessibility Regulations 2018 (the ‘accessibility regulations’).

If you’re not happy with how we respond to your request for improved access, you can contact the Equality Advisory and Support Service (EASS). You can visit the EASS website here:

www.equalityadvisoryservice.com

Technical Information about this website’s accessibility

Burstwick Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No2) Accessibility Regulations 2018.

Compliance Status

The Burstwick Parish Council website is partially compliant – this means it meets most requirements.

Non-accessible content

The content listed below is non-accessible for the following reasons

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images by January 2021. When we publish new content, we’ll make sure our use of images meets accessibility standards.

The website is hard to navigate using a keyboard. This fails WCAG 2.1 success criterion 2.1.1 (Keyboard). We plan to engage professional help to address this issue.

There are some issues with colour and contrast. This fails WCAG 2.1 success criterion 1.4.1 (colour) and 1.4.3 (contrast). We plan to engage professional help to install plug-in software to overcome these issues.

There are also some form labels missing which means that screen readers won’t be able to read that section (on each page checked it picked up the search website box). This fails WCAG 2.1. success criterion 3.3.2 (labels or instructions). We will engage professional help to address this issue.

Content that’s not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2020, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix [example of non-essential document].

Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility

We will be engaging professional help to install accessibility plug-in to address the issues identified above. We will also work through the website to provide alternative text for images.

Preparation of this accessibility statement

This statement was prepared on 17th September 2020. It was last reviewed on 17th September 2020.

This website was last tested during August and September 2020. The test was carried out by Burstwick Parish Council.

The following web pages were included in the testing:

- Home page
- Covid 19
- Newsletter
- Allotments
- Village Hall

Review due: September 2022